



[KNX Association cvba](#) is the creator and owner of the KNX technology – the worldwide STANDARD for all applications in Home and Building Control, ranging from lighting, shutter control to various security systems, heating, ventilation, air conditioning, monitoring, alarming, water control, energy management, metering as well as household appliances, audio and lots more.

KNX is the only standard for home and building control with one single manufacturer independent design and commissioning tool, with a complete set of supported communication media (TP, PL, RF and IP) as well as a complete set of supported configuration modes (s- and e- mode). KNX is approved as a European and an International standard (ISO/IEC 14543-3).

KNX currently wishes to extend its Tools Team with a [KNX Engineer](#)

#### General skills

- Good documentation skills
- Ability to work autonomously, yet as an active team player
- Enjoys interacting with people
- High customer and service orientation
- Works structured

#### Technical and Software skills

- Experience with KNX and ETS is an asset
- A degree in electrical or computer engineering
- Comprehensive abstract reasoning
- Experience with project management and project management tools

#### Language skills

- English : good oral skills, write fluently
- German : good oral skills, write fluently
- French : notions, willing to further improve
- Any other language is an asset

#### Tasks

- Ensure the operation of the business management tools (e.g. JIRA, Confluence, Zendesk, Insightly, CrowdIn, Gitlab, Alchemer, Ubiq, Docusign, MailChimp, etc.)
- Policy creation for use of the above business software to meet the company needs and to increase staff's productivity and efficiency
- Configuration, of the above business software to meet the company's policies
- Support and training for the above mentioned tools to the staff
- Analyse and handle all technical support issues reported by customers
- Handle bug reports and feature requests in the support system and forward them to the Tools Manager if required
- Review and discuss requirements and reported bugs with the Tools Manager
- Follow up of the reported technical support issues after a software release

#### What KNX Association offers

- Personal development
- A trusting and friendly working environment in Brussels area.
- An interesting salary

#### Interested?

Please send detailed CV and motivation letter (both in English) to:

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